

G240

Leadership and Influence

Course Description

This two-day course will give attendees the ability to lead and influence others in the demanding setting of emergency management by increasing their range of skills in a variety of interpersonal areas. These may include: conflict management, use of power, group dynamics, and leadership and influence.

Course Objectives

- Explain why effective leadership begins with personal insight and development.
- Identify their leadership capabilities and areas of personal development.
- Describe a changed management model for management, and the process for planning, communicating and implementing change.
- Describe how to build and rebuild trust in an organization.
- Use personal influence and develop political savvy to network and influence people effectively.
- Develop strategies for creating a positive

work environment that fosters leadership and a commitment to continuous improvement in others.

Course Length

- 16 hours

Prerequisite

- None

Target Audience/Discipline

- Emergency Management Directors and staff
- Police
- Fire
- Emergency Medical Service (EMS)
- Elected and appointed officials
- Public works
- Health care industries (hospitals, nursing homes)
- Volunteer agencies